



Office Policies

No-Show/ Missed Appointments

We strive to provide our patients with the most personalized care possible. If you are unable to keep your appointment, we ask that you provide us with at least 24 hours notice so that we may offer your appointed time to someone who may be in need of a more urgent eye exam. Patients who miss an appointment without 24 hours notice may be charged a \$50 no-show fee. Exceptions may apply for extenuating circumstances.

Late Arrivals

Our doctors and staff aim to make your visit a pleasurable one. In our efforts to make your visit more comfortable and to minimize your wait time, our office has implemented a late arrival policy. New patients are requested to arrive 10 minutes before their scheduled appointment time. Established patients are requested to arrive 5 minutes before their scheduled appointment time. This allows enough time for the registration process to be completed before the actual appointment time.

If a patient is more than 15 minutes late for an appointment, the appointment may need to be rescheduled. This is to ensure that the patients who arrive on time do not wait longer than necessary to see the provider. You may be given the option to wait for another appointment time on the same day if one is available. We will try to accommodate late-comers as best as possible, but cannot compromise on the quality and timely care provided to our other patients.

Returned Check Fees

There will be a \$25 fee charged for any check that is returned for non-payment.

Refraction (Eyeglass Prescription Testing) Fees

Some insurances, including Medicare, only cover the medical portion of a comprehensive eye health evaluation performed at this or any other participating office, if there is a medical reason for the visit. They will not cover the cost of the refraction service (eyeglass prescription testing) associated with these exams, as they consider it routine. If you have Medicare, or another insurance we have found to not cover routine exams, **you are responsible for the \$50 fee associated with that testing.**



Contact Lens Policies and Fees

Contact Lens Evaluations

Cost: \$99 Standard (spherical)

\$149 Premium (toric, multifocal, monovision)

Performed annually during routine eye exams, if lenses are worn into the exam.

Includes:

- Contact lens history
- Evaluation of vision while wearing contact lenses
- Evaluation of contact lens fit with a microscope
- Evaluation of overall eye health with regard to contact lens wear
- Trial contact lenses
- Up to 4 subsequent visits as needed (additional visits beyond 4 may incur \$25.00 per visit)

New Contact Lens Fit

Cost: \$179

Performed if you have never worn contact lenses before.

Includes:

- All above services
- Instruction in proper insertion and removal of contact lenses
- Instruction in proper cleaning, disinfecting, storage, and general care of your contact lenses

Specialty Fits and Evaluations

These fits include myopia control, scleral contacts and RGP lenses.

These are discussed with the doctor based on specific needs of the patient, and are individualized for specific needs and occasionally include insurance coverage.